

Documentation

DS-Win V4 DS View

User's Guide

A31003-G6640-U100-2-7619

Communication for the open minded

Siemens Enterprise Communications
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Contents

1 DS-Win V4	1-1
1.1 Features of DS-Win V4	1-1
1.2 Configuration Overview	1-3
1.3 Concept of the DS View User Manual	1-4
2 Data View	2-1
2.1 Starting DS-Win	2-1
2.2 Settings	2-2
2.2.1 Application Settings	2-2
2.2.2 Presence Settings	2-4
2.2.3 AC-Win Settings	2-6
2.2.4 BLF-Win Settings	2-9
2.3 The Standard Screen	2-10
2.4 Searching for Data	2-13
2.4.1 Speed Search (F5) and Automatic Dialing	2-13
2.4.2 Result Search (F6)	2-13
2.5 Pre-Selecting Areas	2-14
2.6 Viewing Search Results	2-14
2.6.1 Displaying Detailed Data	2-15
2.6.1.1 »Search for subscribers« Tab	2-15
2.6.1.2 »Selected subscriber« Tab	2-17
2.6.2 Altering Sort Settings	2-18
2.6.3 Deleting Search Criteria	2-18
2.6.4 Printing Results	2-18
2.7 Editing Records	2-20
2.7.1 Editing Records with the Control Buttons	2-20
2.7.2 Editing Combination Boxes with the Keyboard	2-21
2.8 Opening an Existing Database in DS View	2-21
3 eMail Client and Presence Management	3-1
3.1 eMail client	3-1
3.1.1 Features	3-1
3.2 Configuration of the eMail Client	3-2
3.2.1 Prerequisites	3-2
3.2.2 Customizing Customer-Specific Dialogs / Configuring a Button for eMail	3-3
3.2.3 eMail Settings	3-4
3.2.3.1 eMail Type	3-6
3.2.3.2 Defaults	3-6
3.2.3.3 SMTP Server	3-7
3.2.3.4 SMTP Relay	3-8
3.2.3.5 MAPI/Outlook Email User Interface	3-8
3.2.3.6 Outlook/OLE	3-8

Contents

3.3 Presence Management for DS-Win V4 3-9

 3.3.1 Description of DS-Win Presence Management 3-9

 3.3.2 Configuration Requirements. 3-10

 3.3.2.1 Outlook. 3-10

 3.3.3 Description of the »Presence« Window 3-11

 3.3.4 Extreme Situations 3-13

 3.3.5 Performance 3-14

 3.3.6 Creating Custom Security Settings. 3-15

Index X-1

1 **DS-Win V4**

DS-Win V4 is an electronic phone book designed for attendant consoles and office workstations. It consists of **DS View** for the application as well as **GUI Designer** and **DS-Admin** for customization and modifications. It has been designed on the basis of the latest technical know-how and is extremely user-friendly. The wide range of features offered by **GUI Designer and DS Admin** enable you to configure your phone directory to suit your special requirements and thus optimize it for your work.

1.1 **Features of DS-Win V4**

Application Areas

The **DS-Win V4** electronic phone book can be integrated fully in the PC attendant console **AC-Win IP V2** and **BLF-Win V4**. Used in conjunction with this product, it provides a complete system that leaves nothing to be desired in terms of functionality, flexibility and user convenience. No matter whether you are looking for the phone number of a subscriber, a particular key word, a specialist field or a sphere of responsibility, all you have to do is press a few keys and **DS View** does the rest.

DS-Win V4 can, however, also be used on an office workstation. The integrated dialing aid allows a call to be set up automatically from the connected telephone after the desired call partner has been found.

DS-Win Characteristics

The **DS-Win V4** electronic phone book is a directory service that can be customized for use on a PC and in a client/server configuration. The following functions are available:

- Telephone information system for attendant console and/or workstation with **DS View** functions
- Configuration of the database and the user interface to one's own requirements with **DS-Win Designer**
- Administration of all subscriber data including display of notes
- Distributed database, client/server technology
- Synchronization with host databases via LAN

DS-Win V4 is a 32 bit program that runs on Windows Vista[®] Enterprise (32 bit), Windows Vista[®] Business (32 bit), Windows 7 Enterprise (32 bit) and Windows 7 Ultimate (32 bit) operating systems.

DS-Win V4

Features of DS-Win V4

Individually Configurable Database

The new **DS-Win V4** database provides you with tables in which you can record data such as employee names, room numbers, departments, eMail addresses, product catalogues, keyword lists and much else. Apart from permanently set tables in which you can adapt the fields to suit your requirements you also have the option of adding new fields and even of creating new tables. This is particularly useful if you want to have access to information that has only an indirect bearing on the telephone directory, such as hotel or restaurant addresses, notes, procedures, and so on.

A corresponding JDBC driver also provides access to other databases such as MS SQL Server 2005, MS Access and MYSQL. Existing databases containing your personal data, for example, can thus be used.

Individually Configurable User Interface

You yourself can determine how your data will be displayed on the screen. For this purpose, **DS-Win V4** includes a design tool (see the **DS-Win V4** Designer manual) that provides you with all the resources you need to configure the output of information on the screen in line with the requirements of your work.

Finding and Modifying Data

There are two basic search modes available: speed search and query.

- For a speed search, enter individual characters in a search field and move progressively closer to the subscriber or term you are looking for until the "correct" one is finally found.
- In query mode, enter several search criteria, where necessary, and let the system search for all data records that correspond to these criteria.

You can move (navigate) in the dataset, rearrange the search result according to different criteria, edit or delete records or add new ones.

Dial Functions

DS-Win supports not only the automatic telephone dialing equipment of the PC attendant console AC-Win, but also the optiPoint telephones through the USB interface. It can thus be used at both an attendant console as well as an ordinary workstation.

Printing Data

You can select different layouts for printing your data records or search results with the option of printing the entire dataset or individual records. DS-Win iReport from JasperSoft uses the software which can be used to create test pages.

Import/Export

Large volumes of data can be imported and exported via a flexible interface. The DS-Win database can be synchronized with host databases, for example the central HDMS/HiPath 4000 Manager (HP4KM) database, either manually or automatically according to a predefined timetable.

1.2 Configuration Overview

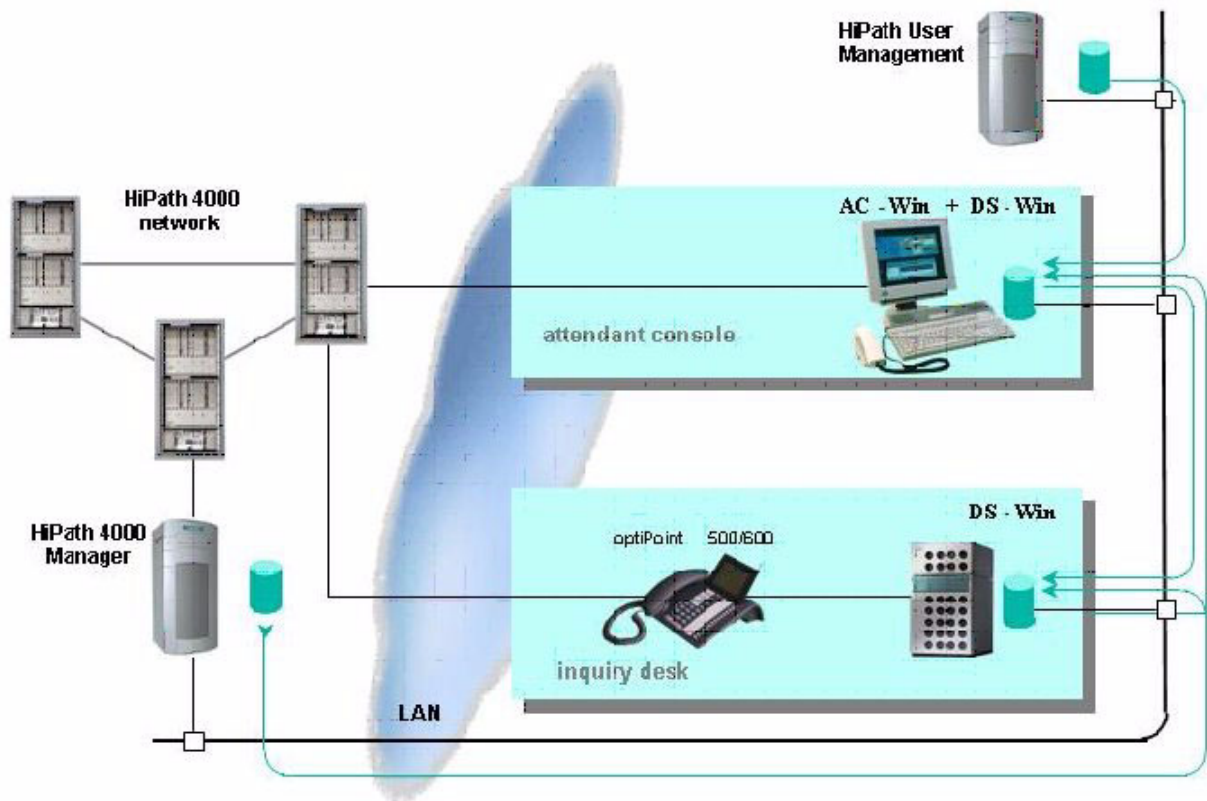


Figure 1-1 Configuration Overview: DS-Win - HiPath 4000 Network

1.3 Concept of the DS View User Manual

Purpose of this Manual

This manual describes how to operate the system from the perspective of the user. The manual should

- describe the correct procedure for using DS-Win functions,
- indicate the correlation between the individual functions,
- serve as a reference for users familiar with the product.

An index and glossary are included.

Structure of the Manual

The application-based chapters of the DS View User Manual are:

- Chapter 2:
Using the Data View Window, which provides access to the available data.
- Chapter 3:
Using an eMail Client and Presence Management.

2 Data View

DS-Win is operated via the "Data view" window. This provides the user with an interface for entering and displaying phone book data.



Important

In the following description of operating procedures it is assumed that the system is fully installed and ready for operation.

2.1 Starting DS-Win

Step	Action
1	Via "DS View" in the Start menu, open the application under Programs DS-Win V4 . A connection to the license server as well as a valid license are prerequisites for this.

If the entries are correct, the "Data View" window is opened.

2.2 Settings

2.2.1 Application Settings

The first time you start DS-Win, **you will need to** make the following settings on the **Dial parameters** tab in the **Options/Application settings** menu in order to operate DS View.

The screenshot shows the 'Application settings' dialog box with the 'Dial parameters' tab selected. The dialog has a title bar with a close button. At the top, there are two fields: 'Default dialog form: designer_en...' with a browse button, and 'Default language: en_US' with a dropdown arrow. Below these are five tabs: 'Presence Management', 'BLF-WIN', 'License dialog', 'Dial parameters' (which is active), and 'AC-Win'. The 'Dial parameters' tab contains several input fields: 'Modem:' with a dropdown arrow, 'Country code:', 'Area code:', 'Net code:', 'Tie number:', 'Trunk access:', 'National access:', and 'International access:', each followed by a text input field. At the bottom of the tab is a 'Domain list:' label followed by a large empty list box with a vertical scrollbar. At the very bottom of the dialog are three buttons: 'Ok', 'Cancel', and 'Help'.

- **Standard dialog form**
Select the dialog document for DS View. This form will be invoked the next time you start DS View.
- **Default language**
Specifies the default language to be used the next time DS View starts.

The following settings under "Dial parameters" are for configuring automatic dialing.

- **Modem**
This setting is only required if you are using DS-Win without AC-Win. Select the connection type from the drop-down list. The options are:
 - HDAUDIO SoftV92 Data Fax Modem
 - RAS PPoE Line 0000
 - RAS-VPN-Line 0
 - WAN-Miniport (L2TP)
- **Country code (required input)**
Enter your own country code here.
- **Area code (required input)**
Enter your area code here.
- **Net code (required input)**
Enter your net code here. For further information, consult your specialist staff.
- **Tie number (required input)**
Enter your system's tie number here. For further information, consult your specialist staff. If your configuration uses tie numbers, it is very important that you enter them, since DS View can only process tie numbers if they are entered here.
- **Trunk access (required input)**
If trunk access is used in your system, enter the code here. For further information, consult your specialist staff.
- **National access code (required input)**
Enter an access code here for calls to the national network, e.g. 0.
- **International access code (required input)**
Enter an access code here for calls to the international network, e.g. 00.
- **Domain list**
Enter one or more domains.

2.2.2 Presence Settings

Choose the Presence Management tab under Application settings to access the application settings.

The screenshot shows the 'Application settings' dialog box with the 'Presence Management' tab selected. At the top, there are fields for 'Default dialog form' (set to 'designer_en...') and 'Default language' (set to 'en_US'). Below these are tabs for 'Dial parameters', 'AC-Win', 'Email Settings', 'Presence Management' (selected), 'BLF-WIN', and 'License dialog'. The 'Presence Management' section contains a checked checkbox for 'Use Presence Management'. Under 'Mail Client', 'Outlook' is selected with a radio button, while 'Lotus Notes' is unselected. Below this are fields for 'Data source' and 'Account field'. The 'Domino server settings' section includes fields for 'User ID <full name>/<organization>', 'Password', and 'Domino ILOP Server <IP Nummer>:<Port>'. At the bottom, there are several numeric input fields: 'Number of maximum work days' (10), 'Start work hour' (7), 'End work hour' (20), 'Refresh period (Min)' (1), 'Time zone' (4), and 'Request inactivity threshold (mSec)' (300). At the very bottom are 'Ok', 'Cancel', and 'Help' buttons.

- **Use Presence Management**
This checkbox is not ticked. If you want to use presence management, tick this box. You need MS Outlook for this option. DS-Win has to be restarted for the on/off setting to take effect.
- **Mail Client**
This setting depends on whether you use MS Outlook or Lotus Notes. Both cannot be used at the same time.

The Domino Server settings are only valid when Lotus Notes is used. If you use MS Outlook, these fields are inactive.

- **User ID <full name>/<organization>**
Indicates the name of the Lotus Domino administrator under which DS View can access and obtain presence data.
- **Password**
The password required for access to the ID file. When you enter your ID and password in this dialog, these values are stored in the DSWin_View_config.xml file. This is necessary for automatic login to Presence Management in Lotus.
- **Domino IIOp Server <IP Number>:<Port>**
The default port is 63148.
- **Number of maximum work days**
The search for appointments is limited by the value specified for the maximum number of work days.
The following applies for Outlook: Work days are considered to be all days except Saturday and Sunday. Holidays are ignored.
- **Start work hour**
The time when the work day starts. This value specifies the beginning of the daily interval in which appointments can be searched for.
- **End work hour**
The time when the work day ends. This value specifies the end of the daily interval in which appointments can be searched for.
- **Refresh period (Min)**
Update period for Outlook – The default is 3 minutes
- **Time zone**
You will find further information in the Outlook documentation.
- **Request inactivity threshold (mSec)**
This value is given in milliseconds. It specifies the amount of time until a new retrieval of appointment data when you change entries in the DS View data view.

2.2.3 AC-Win Settings

Choose the AC-Win tab under Application settings to access the AC-Win settings.

Application settings

Default dialog form: designer_en... Default language: en_US

Presence Management BLF-WIN License dialog

Dial parameters AC-Win Email Settings

Record selection originators

Attendant intercept: ☐ Caller ☒ Destination

Attendant recall: ☒ Caller ☐ Destination

AC-Win Server

IP number: 127.0.0.1 Port number: 54700

Part of AC-Win window title: ACCont

Search parameters

Grid name at int. call: Grid1 Grid name at ext. call: Grid1

Search field at int. call: ertedNumber Search field at ext. call: ertedNumber

Tabsheet at int. call: 0 Tabsheet at ext. call: 0

Company: company Sortname: sortname

Key pressing

Data source: Subscriber Search field: Sortname

Search panel: SearchhPanel1

Dial properties

Ok Cancel Help

- Record selection originators
 - Attendant intercept
Caller – Destination
This parameter regulates which record is selected following a normal attendant intercept: caller or destination
 - Attendant recall
Caller – Destination
This parameter regulates which record is selected for a recall.

- **AC-Win Server**
 - **IP number**
This parameter is stored in the DSWin_View_config.xml configuration file.
 - **Port number**
The default setting for the port is 54700. This parameter is stored in the configuration file DSWin_View_config.xml.
 - **Part of AC-Win window title**
The ACWin title is stored in the DSWin_View_config.xml configuration file. The first characters show suffice (case sensitive)
- **Search parameters**
 - **Grid name at int. call:**
Grid1 should be set here for reasons of backward compatibility. The ACWin query is performed in the first table.
 - **Grid name at ext. call**
Grid1 should be set here for reasons of backward compatibility. The ACWin query is performed in the first table.
 - **Search field at int. call**
Database field name in the subscriber table (controls the choice of data record in the event of a query from ACWin. TielInvertedNumber should remain set here for reasons of backward compatibility.
 - **Search field at ext. call**
Database field name in the subscriber table (controls the choice of data record in the event of a query by ACWin. InvertedNumber should remain set here for reasons of backward compatibility.
 - **Tabsheet at int. call**
The default setting is 0. This parameter determines which tab should be selected in the event of a query from ACWin. Possible values are 0 to 3.
 - **Tabsheet at ext. call**
The default setting is 0. This parameter determines which tab should be selected in the event of a query from ACWin. Possible values are 0 to 3.
 - **Company**
Contains the field name of the subscriber table for the values returned to ACWin. The default setting is company.
 - **Sortname**
Contains the field name of the subscriber table for the values returned to ACWin if "automatic name retrieval" is set in ACWin.

Data View

Settings

- Key pressing
 - Data source
When a key is pressed in ACWin, DSWin searches for this data source.
 - Search field
When a key is pressed in ACWin, DSWin searches for this field in the data source.
 - Search panel
When a key is pressed in ACWin, the characters are displayed in the search panel in DS View.
 - Dial properties
If you click this button, the following dialog is displayed with fields from the subscriber table:

☒ Use internal flag

Shortcut	Data source:	Internal code	Domain	Tie number:	Country code:	Area code:	Net code:	Extension
Ctrl 0	Subscriber	intInternal	SwitchDomain	IntTienNum	IntCountry	IntAreaCode	IntNetCode	IntExtension
Ctrl 1	Secretary	intInternal	SwitchDomain	IntTienNum	IntCountry	IntAreaCode	IntNetCode	IntExtension
Ctrl 2	Subsubscriber	intInternal	switchdomain	inttienNum	intcountry	intareacode	intnetcode	intextension
Ctrl 3	Subscriber	mobinternal	switchdomain	mobtiennum	mobcountry	mobareacode	mobnetcode	mobextension
Ctrl 4								
Ctrl 5								
Ctrl 6								
Ctrl 7								
Ctrl 8								
Ctrl 9								

Ok Cancel Help

You can determine in this table which button dials which station number. Note the call parameters in the GUI Designer for ActionType = PHONECALL in this regard. The CallNumber parameter 0 to 9 corresponds in this case to the table row.

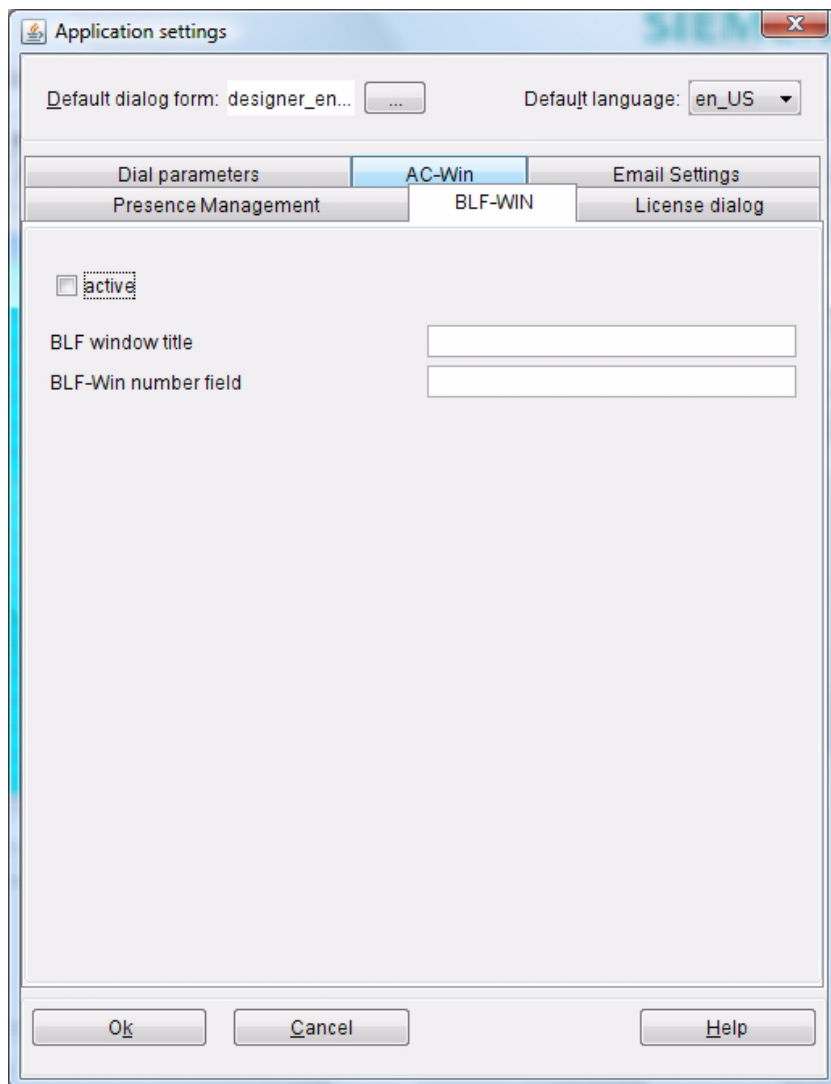
These values contain database field names, whereby it should be noted that input is case sensitive.

- Use internal flag
- Data source:
- Internal code:
- Domain
- Tie number:
- Country code:
- Area code:
- Net code:
- Extension:

Confirm input in each dialogue window by clicking OK.

2.2.4 BLF-Win Settings

Choose the BLF-Win tab under Application settings to access the BLF-Win settings.



- **Active**
This setting should only be enabled if BLF is installed on the same computer as DS-Win.
- **BLF window title**
Part of BLF window title. Only the first pair of significant characters are important (case sensitive) for identifying the window.
- **BLF-Win number field**
Corresponds to the field name of the Station field in the subscriber table. Please use the default settings for reasons of backward compatibility.

Data View

The Standard Screen

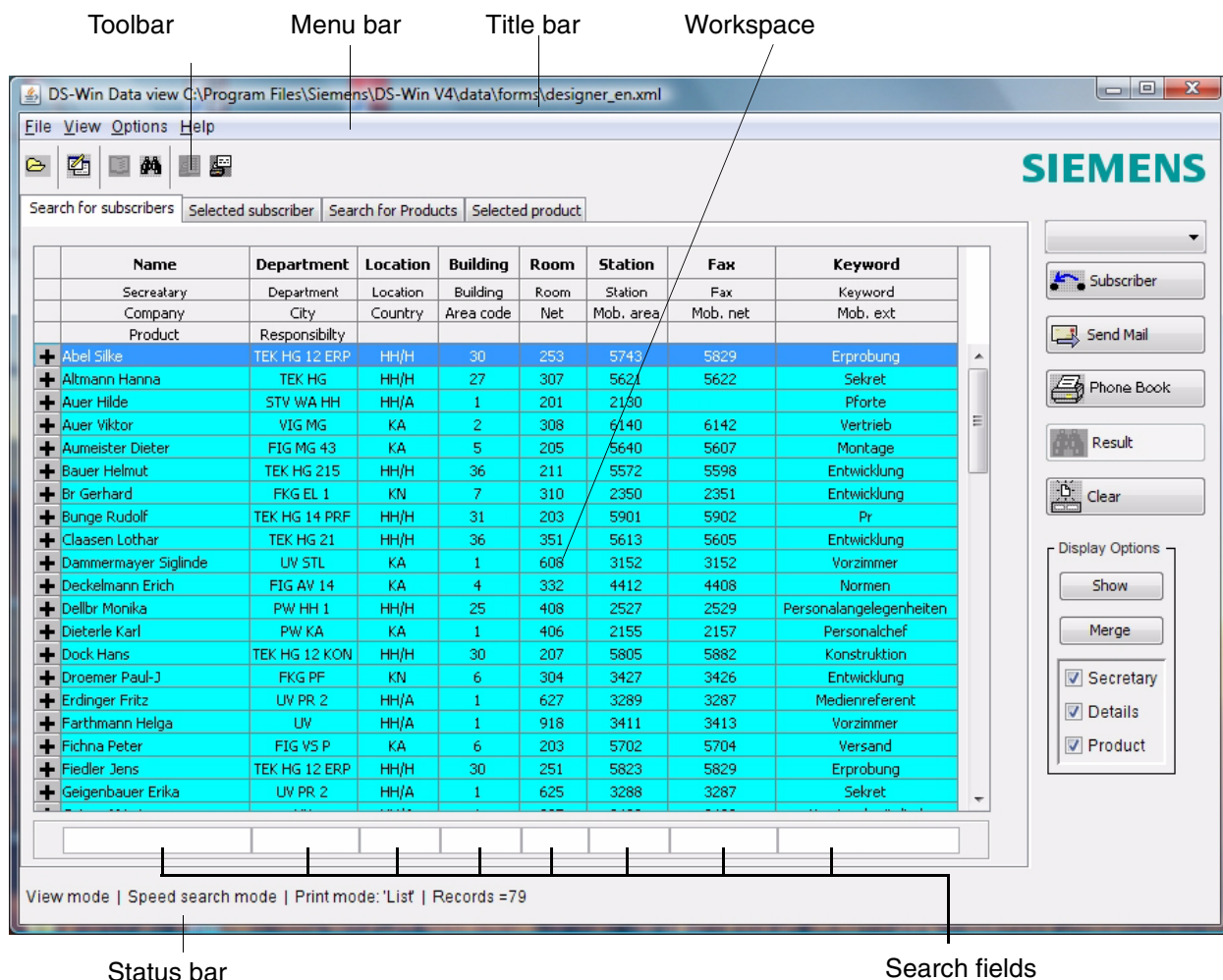
2.3 The Standard Screen

The window illustrated shows the configuration supplied with the software package. It may look different in your application if it has been adapted to the requirements of your company by the system administrator.

Please note that the size of the window should only be adjusted using the "GUI Designer" program. If you enlarge or reduce the size of the window while DS View is running, it may happen that components are not enlarged or reduced automatically at the same time and therefore may not be visible.

You can select the DS-Win functions in the standard screen using icons and menus. The icons in the toolbar enable you to structure the data view on the screen. The menu items that appear when you click on them are self-explanatory.

If you drag the cursor onto the fields in the menu bar or toolbar, the relevant functions will be displayed. When you do this for the first time it may be necessary to click on them to make the functions visible.



The large screen area is your workspace which is terminated at the bottom by the status bar. The workspace can be configured individually and may therefore differ in appearance from one installation to another. The workspace is where you make your entries and results are displayed. Messages and information about completed program steps and the status in different modes are displayed in the status bar.

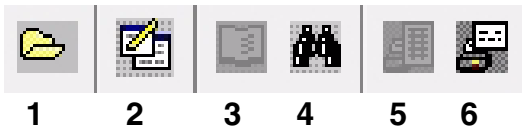
The system is controlled via the menu bar.

File View Options Help

When you click on the titles above, the following sub-menus are opened:

- File menu**
 - The **File** menu is required for opening DS-Win applications that can be used alternatively.
 - If you click on **Open**, the DS-WIN applications contained in the current directory are displayed. Double click on the application you require.
- View menu**
 - You can use the **View** menu to activate or deactivate the status bar and toolbar.
- Options menu**
 - The **Options** menu provides you with additional functions: It enables you to select a search procedure and various print options, to configure the application and set the language. You can make changes to data records by clicking on **Edit**.
- Help menu**
 - By clicking on **Help**, you can access the online help.

You can also call up some of these dialogs directly from the toolbar underneath:



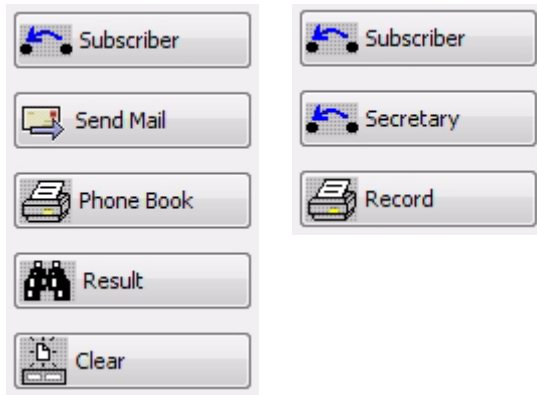
From left to right:

If you	then
(1) Open a dialog file	you look for your file and place it in the workspace.
(2) Select edit mode	you switch modes (view or input mode).
(3) Activate a speed search	you switch to a search using a character string.
(4) Activate a result search	you switch to a search using defined terms.
(5) Set print mode to "List"	you print the displayed data in list form (phone book).
(6) Set print mode to "Record"	you print a single record.

Data View

The Standard Screen

The buttons in the workspace make it easier for you to use important DS-Win functions. The layout of the buttons depends on your individual settings and may differ from the layout depicted here.



If you click	then
Subscriber Secretary ...	you call the selected subscriber via their phone number. You can dial additional phone numbers using other configured buttons (for example secretary, mobile telephone). Note: If additional phone numbers are configured, you can dial them using the key combinations Ctrl-1... Ctrl-9. Refer also here to the "Dial parameters" dialog, which you can access via the "AC-Win" tab with the "Dial parameters" button. The CallNumber parameters for the "Action Type=PHONECALL" button, which are defined in the GUI Designer, also take effect here.
Phone book/ Record	you print either all displayed records (phone book) or only the record that is marked at the moment.
Result	you start a result search.
Clear	you delete all entries in the search fields.

2.4 Searching for Data

You can choose between two search methods:

- Result search
- Speed search

You can set the search mode via:

- Options
- the toolbar
- function keys (F5 for speed search, F6 for result search)



F5 for speed search



F6 for result search

Click with the mouse to activate the search mode you want. This will then be active in the following search procedure.

2.4.1 Speed Search (F5) and Automatic Dialing

With the speed search, the characters in the search term are entered in successive order in only one field; the system immediately directs you to the record that best matches your entry.

The records are sorted according to the column in which you are searching. If you enter a search string in the search field of another column, data is sorted according to this column before the search task is initiated.

As soon as the correct entry is found, the connection can be set up by pressing the Station key (subscriber or secretary). You can reach alternative numbers via other buttons if configured, and using the key combinations "Ctrl-1 ... Ctrl-9".

2.4.2 Result Search (F6)

Select this method to look for linked search criteria, e. g. according to name and department simultaneously. After entering the search criteria in the search fields, you can start the search process by clicking the "Search" button or by pressing **F3**.

Data View

Pre-Selecting Areas

The result you receive from this search will be the set of records corresponding to the criteria entered.

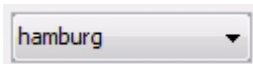
You can search with or without a wildcard. With wildcards, you can either extend or restrict search criteria as required:

If you use the wildcard	the system replaces
?	any individual character. Example: With "MA?OR" all values are searched which start with "Ma", end with "or" and also contain additional letters in the middle, for example "Major", "Mayor", "Manor", etc.
[..., ...]	only characters between brackets. Example: With MA[N,J,Y]OR, only "MAYOR", "MAJOR" and "MAN-OR" are searched.
[...- ...]	only characters between brackets. Example: 0-9 means all characters.

You should note that when using other databases, other wildcards may be required.

2.5 Pre-Selecting Areas

If your data is divided into various areas, you can use the combination box in the upper right margin to preselect records. To do this, open the list of available areas and mark the corresponding entry. Only records from this area are now displayed.



2.6 Viewing Search Results

After completing a search, the result is displayed on the screen in edited form. You can change the display to show detailed data (see Section 2.6.1 on page 2-15) and you can also print out the results (see Section 2.6.4 on page 2-18).

2.6.1 Displaying Detailed Data

You have the option of displaying detailed data both on the "Search for subscribers" tab and on the "Selected subscriber" tab.

2.6.1.1 »Search for subscribers« Tab

DS-Win Data view C:\Program Files\Siemens\DS-Win V4\data\forms\designer_en.xml

File View Options Help

Search for subscribers | Selected subscriber | Search for Products | Selected product

Name	Department	Location	Building	Room	Station	Fax	Keyword
Secretary	Department	Location	Building	Room	Station	Fax	Keyword
Company	City	Country	Area code	Net	Mob. area	Mob. net	Mob. ext
Product	Responsibility						
+ Abel Silke	TEK HG 12 ERP	HH/H	30	253	5743	5829	Erprobung
+ Altmann Hanna	TEK HG	HH/H	27	307	5621	5622	Sekret
+ Auer Hilde	STV WA HH	HH/A	1	201	2130		Pforte
+ Auer Viktor	VIG MG	KA	2	308	6140	6142	Vertrieb
+ Aumeister Dieter	FIG MG 43	KA	5	205	5640	5607	Montage
+ Bauer Helmut	TEK HG 215	HH/H	36	211	5572	5598	Entwicklung
+ Br Gerhard	FKG EL 1	KN	7	310	2350	2351	Entwicklung
+ Bunge Rudolf	TEK HG 14 PRF	HH/H	31	203	5901	5902	Pr
+ Claasen Lothar	TEK HG 21	HH/H	36	351	5613	5605	Entwicklung
+ Dammernayer Siglinde	UV STL	KA	1	608	3152	3152	Vorzimmer
+ Deckelmann Erich	FIG AV 14	KA	4	332	4412	4408	Normen
+ Dellbr Monika	PW HH 1	HH/H	25	408	2527	2529	Personalangelegenheiten
+ Dieterle Karl	PW KA	KA	1	406	2155	2157	Personalchef
+ Dock Hans	TEK HG 12 KON	HH/H	30	207	5805	5882	Konstruktion
+ Droemer Paul-J	FKG PF	KN	6	304	3427	3426	Entwicklung
+ Erdinger Fritz	UV PR 2	HH/A	1	627	3289	3287	Medienreferent
+ Farthmann Helga	UV	HH/A	1	918	3411	3413	Vorzimmer
+ Fichna Peter	FIG V5 P	KA	6	203	5702	5704	Versand
+ Fiedler Jens	TEK HG 12 ERP	HH/H	30	251	5823	5829	Erprobung
+ Geigenbauer Erika	UV PR 2	HH/A	1	625	3288	3287	Sekret

Subscriber
Send Mail
Phone Book
Result
Clear

Display Options
Show
Merge
☒ Secretary
☒ Details
☒ Product

Slider
Arrow keys

View mode | Speed search mode | Print mode: 'List' | Records =79

You can display detailed data in the result table. If the first column for a record displays the **+** icon, you can simply double-click on this icon to display additional data in sub-rows.

+	Auer Hilde	STV WA HH
+	Auer Viktor	VIG MG
+	Aumeister Dieter	FIG MG 43
+	Auer Hilde	STV WA HH
-	Auer Viktor	VIG MG
👤	Geiger AG	Karlsruhe
🏢	Electrostar100	Produktmanager
🏢	Electrostar200	Produktmanager
+	Aumeister Dieter	FIG MG 43

Data View

Viewing Search Results

Show All

If you want to show all displayed records in this way, click on the "Show" button.



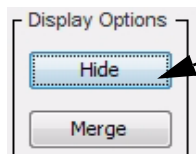
Hide Detailed Data



The detailed data of an individual record is hidden.

Hide All

If you want to hide the detailed data of all displayed records click on the "Hide" button.



Merging a Display

A display containing several records of the same type can often be very confusing, especially if the contents in the individual fields are similar.

In order to structure a display of this kind click on the "Merge" button. The structured display is not shown. If you first displayed the detailed data, the detailed data is hidden automatically for the structured display.



Cells that are horizontally and vertically adjacent and that contain the same information will be displayed by DS-Win as a single large cell, which increases clarity considerably.

There are several ways of moving about the table

- by clicking the arrow keys to scroll up and down in the list
- by dragging the slide tab to scroll to the upper or lower section
- by using the cursor keys to access other data records in the table – the current data record is darkened.

2.6.1.2 »Selected subscriber« Tab

You can use the "Selected subscriber" tab to switch to form display for the record currently marked. This display is also required for editing individual records.

DS-Win Data view C:\Program Files\Siemens\DS-Win V4\data\forms\designer_en.xml

File View Options Help

Search for subscribers Selected subscriber Search for Products Selected product

Subscriber

Name: Auer Title:
 First name: Hilde Salutation: Fr.
 Sortname: AUER HILDE

Address

Location: HH/A Building: 1 Room: 201
 Address:
 Info:
 Organization: Department: STV WA HH Company: Geiger AG City: Hamburg

Keywords

Pforte

eMail address

Secretary

Name:
Stations

	Country	Area code	Net code	Tie number	Extension	Internal station
Internal:	49	40	2298	92	2130	<input checked="" type="checkbox"/>
Alternate:	49	40	2298	92	2135	<input checked="" type="checkbox"/>
Mobile:						<input type="checkbox"/>
Fax:						<input type="checkbox"/>

View mode | Speed search mode | Print mode: 'Record' |

Subscriber Secretary Record First Previous Next Last

There are several ways of switching the current data record. You can use the following buttons to do this:

- **First** for the first record in the table
- **Previous** for the previous record
- **Next** for the next record
- **Last** for the last record in the table

Data View

Viewing Search Results

2.6.2 Altering Sort Settings

You can easily modify sorting for your search result.

Step	Action
1	Click on the title of the column according to which sorting is to be performed. Result: The table is resorted accordingly.

The value of the field on which sorting is based is imported to the search field. This simplifies searching in this column because the term which has already been found does not need to be entered again.

Examples:

A specific subscriber was searched for, however no connection was possible as the subscriber was unavailable. The caller asks to be connected with another subscriber in the same room. In this case, simply click on the column "Room" to immediately display all subscribers in the room where the originally requested call partner is located. You can now select a new subscriber.

Because a connection could not be set up with the first subscriber searched for, the caller asks you to connect him to the supervisor of the relevant department. If departmental names are classified hierarchically, the supervisor's departmental name contains either one letter or one digit fewer. Click on the "Department" column and then press the backspace key to delete the last characters of the term contained in the search field. This branches you back to the higher hierarchy levels where the other station required can be found.

2.6.3 Deleting Search Criteria

If you have entered several search criteria for the result search, you do not need to delete each search field individually before a new search. Simply use the corresponding accelerator.

Step	Action
1	Press the key combination Ctrl + Del. Result: The contents of the search fields are deleted.

2.6.4 Printing Results

You have the option of printing

- a single record or
- the complete list of all records (phone book).

To do this, activate either Print List or Print Form in the toolbar.







Depending on the switch setting you have selected, either the *Phone Book* or *Record* button will be displayed clearly for selection.

All available print forms are displayed in the "Options" menu under "Print form". You can click to select a print form.

In the print mode "List" the records are printed in the same order as displayed in the output table. If you switch to the result search before printing, you can conveniently define record selection and sorting. Record selection is defined by specifying search criteria in the search panel. All fields completed in the search panel are used for sorting. The search field to the furthest left is the main sort criterion. All other completed search fields are included in sequence in the sort criterion.

Example:

You would like to print a list sorted according to location, and within the location according to department, and then according to name.

Step	Input	Action
1		Switch to the result search.
2	Text	Enter the required search criteria in the search fields "Location", "Department" and "Name". You can also only use the first characters of a search term.
3	 Result	Press the "Result" button on the right side of the main window.
4		Switch to the print mode "List" and select a print form.
5	 Phone Book	Press the button "Phone Book" on the right side of the main window. The records are now printed in the required order.


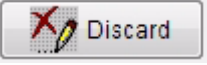



2.7 Editing Records

The Data view window allows you to edit individual records directly, providing you have the appropriate access authorization to the database. Switch to the Selected subscriber tab because it is **only** possible to edit data records in form fields and **not** in the list view.

You can switch from display mode to input mode as follows:

- By choosing the Edit menu option in the Options menu or
- By clicking the "Input mode" icon or
- Using the F2 key
- Other buttons appear on the right-hand side of the workspace.
- You have already selected a record. To edit the current record, you have to click in an editable field. The buttons on the right side are then activated.

2.7.1 Editing Records with the Control Buttons

When you click the ... button	then
 Modify	you save the changes in the current record.
 Discard	you discard changes.
 Delete	you remove the current record from the database.
 Add	you insert the new record in the database.
 New	you create a new record.

2.7.2 Editing Combination Boxes with the Keyboard

Text is not entered directly in combination boxes, rather it is selected from a list of possible values and then transferred to the field. These fields can be edited both with the mouse and the keyboard. If the cursor is located in a combination box (field content is selected), the following accelerators are available.

Requirement: The combination boxes were preconfigured in the GUI Designer.

Using the key or key combination	you can
Alt + Down arrow	display the possible values in a drop-down list.
UP, DOWN	scroll line-by-line through the list.
PgUp, PgDn	scroll page-by-page through the list.
Shift + Enter	accept the selected value in the combination box.
Del	delete the value in the combination box.

2.8 Opening an Existing Database in DS View

When DS-Win is started, a database containing the last settings saved appears automatically. You can open a different database via the File > Open menu.

Data View

Opening an Existing Database in DS View

3 eMail Client and Presence Management

3.1 eMail client

3.1.1 Features

DS-Win V4 supports the following eMail formats:

SMTP Server

The eMails are transferred to an available SMTP server in the network. This server is responsible for delivering the eMails to the addressees.

SMTP Relay

The eMails bypass the SMTP server and are sent directly to the address domain's eMail server. To find this domain's mail server, there must be a DNS in the LAN and it must be possible to reach the destination computer in the eMail address via this DNS.

MAPI

If an Outlook client is being operated on a DS-Win desktop, which supports the MAPI protocol, then both the interface of the Outlook client and the interface of the DS-Win eMail client can be used. The eMail address can be transferred automatically from the DS-Win database in this case also.

Outlook OLE

An existing MS Outlook must be started (**not** Express) and is used via the OLE interface.

eMail messages are only sent in this mode - none are received. When using the SMTP modes, it is also technically impossible to receive eMails.

Automatic Transfer of eMail Address to the eMail Client.

A database field can be programmed freely so that the eMail address is automatically transferred to the DS-Win eMail client.

Standard texts for both the Subject Line and the Message

Standard texts for all languages released are supplied in the *Message.doc* file and can be customized.

This **Message.doc** file and samples of standard texts can be found after installation in the DS-Win directory "ProgramData\Siemens\DS-Win V4\SendMail\".

Three different standard texts can be accessed in the eMail client via buttons. The names of these buttons are freely programmable.

The message is displayed in RTF format (Rich Text Format) which supports the use of a range of fonts, styles and colors to make layout clearer.

The text can be edited directly in the eMail client. The range of RTF formatting options available here is limited (e.g. no Color selection). WordPad is available in the eMail client menu and offers

eMail Client and Presence Management

Configuration of the eMail Client

a better selection of RTF formatting options for editing messages. The actual text displayed in the eMail client is then automatically transferred to WordPad. The changes made are immediately displayed in the eMail client once you have saved and quit WordPad.

Adaptation of Customer-specific Dialogs for DS-Win Data View with the eMail Client

You can use the Designer to modify existing DS-Win data view custom dialogs for use with the eMail client. The section entitled Configuration of the eMail Client contains instructions on this.

3.2 Configuration of the eMail Client

3.2.1 Prerequisites

The *DS-Win eMail client* can be used by the attendant staff to send an eMail informing absent/busy subscribers about a call.

There is no need to reply to this eMail and consequently the system is not designed to receive eMails (to avoid involving another host (POP3)).

The client therefore only supports the **SMTP** protocol (not POP3) for sending eMails.

The network therefore must feature an *SMTP host* or a *DNS* (Domain Name System) when using SMTP Relay.

If you want to receive eMails, an eMail program that supports the **MAPI** protocol (e.g. MS Outlook) must be installed on the DS-Win workstation.

The *DS-Win eMail client* can retrieve the eMail address of the subscriber to be notified from the database. This is supported for SMTP/MAPI/OLE.

3.2.2 Customizing Customer-Specific Dialogs / Configuring a Button for eMail

For default installation, the supplied configuration files "<INST DIR >data\forms\designer_de.xml" or "<DSWIN INSTALLDIR dir>\data\forms\designer_en.xml" already provide preset eMail configuration data.

The screenshot shows the DS-Win Data view application window. The title bar indicates the file path: C:\Program Files\Siemens\DS-Win V4\data\forms\designer_en.xml. The menu bar includes File, View, Options, and Help. The toolbar contains icons for file operations and search. The main area is divided into two tabs: "Selected subscriber" and "Search for Products". The "Selected subscriber" tab is active, displaying a table of subscribers.

Name	Department	Location	Building	Room	Station	Fax	Keyword
Secretary	Department	Location	Building	Room	Station	Fax	Keyword
Company	City	Country	Area code	Net	Mob. area	Mob. net	Mob. ext
Product	Responsibility						
+ Abel Silke	TEK HG 12 ERP	HH/H	30	253	3459	5829	Erprobung
+ Ascher Johanna	TEK HG 1	HH/H	28	416	5637	5629	Sekret
+ Altmann Hanna	TEK HG	HH/H	27	307	5621	5622	Sekret
+ Auer Hilde	STV WA HH	HH/A	1	201	2130		Pforte
+ Auer Viktor	VIG MG	KA	2	308	6140	6142	Vertrieb
+ Aumeister Dieter	FIG MG 43	KA	5	205	5640	5607	Montage
+ Bauer Helmut	TEK HG 215	HH/H	36	211	5572	5598	Entwicklung
+ Br Gerhard	FKG EL 1	KN	7	310	2350	2351	Entwicklung
+ Bunge Rudolf	TEK HG 14 PRF	HH/H	31	203	5901	5902	Pr
+ Claasen Lothar	TEK HG 21	HH/H	36	351	5613	5605	Entwicklung
+ Dammernmayer Siglinde	UV STL	KA	1	608	3152	3152	Vorzimmer
+ Deckelmann Erich	FIG AV 14	KA	4	332	4412	4408	Normen
+ Dellbr Monika	PW HH 1	HH/H	25	408	2527	2529	Personalangelegenheiten
+ Dieterle Karl	PW KA	KA	1	406	2155	2157	Personalchef
+ Dock Hans	TEK HG 12 KON	HH/H	30	207	5805	5882	Konstruktion
+ Droemer Paul-J	FKG PF	KN	6	304	3427	3426	Entwicklung
+ Erdinger Fritz	UV PR 2	HH/A	1	627	3289	3287	Medienreferent
+ Farthmann Helga	UV	HH/A	1	918	3411	3413	Vorzimmer
+ Fichna Peter	FIG VS P	KA	6	203	5702	5704	Versand
+ Fiedler Jens	TEK HG 12 ERP	HH/H	30	251	5823	5829	Erprobung

On the right side of the window, there is a sidebar with the SIEMENS logo and several buttons: Subscriber, Send Mail, Phone Book, Result, and Clear. Below these buttons is a "Display Options" section with checkboxes for Secretary, Details, and Product, all of which are checked. At the bottom of the window, there is a "Presence" section showing status indicators: Today 10:00 - 11:00 (Tentative), Today 15:30 - 16:00 (Out of office), and Today 8:30 - 10:00 (Busy). The status bar at the bottom indicates "View mode | Speed search mode | Print mode: 'List' |".

The eMail function must be manually configured if customer-specific modifications have already been performed in DSWin. To do this, please refer to the instructions that describe how to program the button with the eMail function in DS-Win and how the database field can be displayed with the eMail address in DS-Win.

To enable the sending of an eMail, a *button* must be programmed with the *Send Mail* function and a name (in this case: *Send Mail*) assigned.

Precise configuration details can be found in the Designer manual in the Chapter "eMail Client Dialog Configuration".

3.2.3 eMail Settings

Before you can send eMails, a number of modifications must be performed on opening the Email Settings tab in the Application settings dialog for the first time.

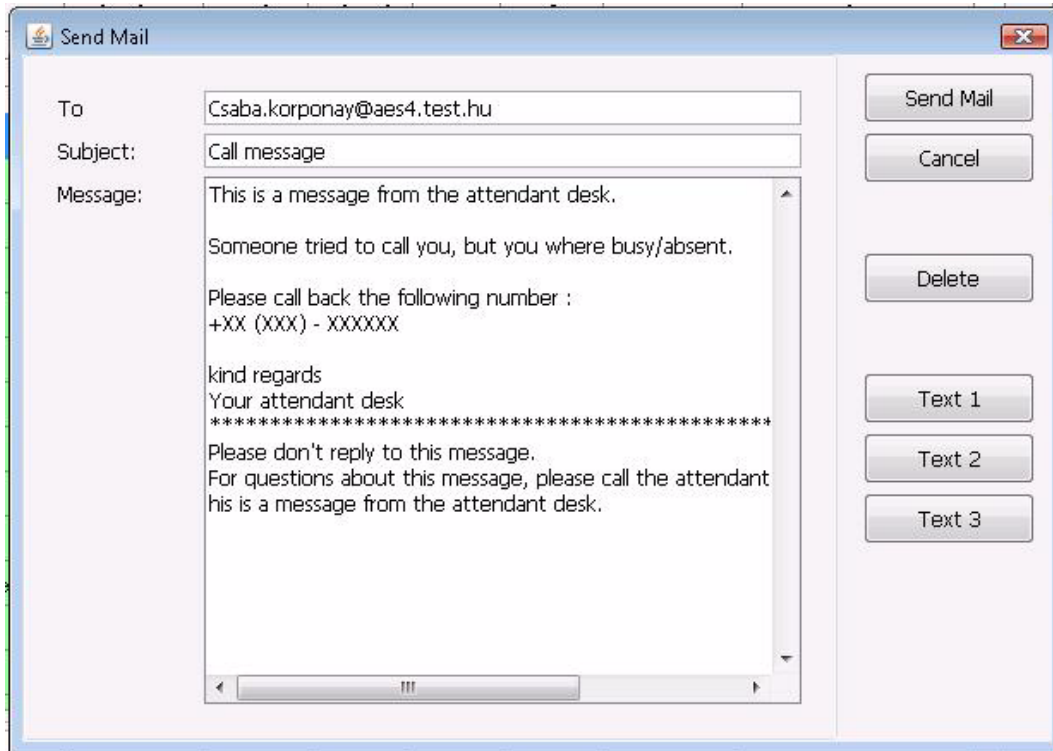
Open the Application settings menu from the options and select the Email Settings tab.

If a checkmark is set for *Subject* and **Message** under **Defaults**, then the current texts entered in these two fields in the eMail dialog are saved as standard Text1. Every time the **Send Mail** button is now pressed, these texts will be displayed under *Subject* or *Message*.



The changeover to the MAPI/Outlook EMail User Interface is permanent but is configured in DSWin_view_config.xml. See Section 3.2.3.5, “MAPI/Outlook Email User Interface”, on page 3-8.

The following dialog will appear after selecting a subscriber and pressing the **Send Mail** button:



Please note that the caller's telephone number cannot be inserted correctly if the wildcard for the telephone number (+XX (XXX) XXXX) was deleted. In this case, 1234 is added after "Caller Number:!!!"

Comment: The wildcard XX [XXX} XXXX itself can be defined by qualified personnel in the message files Message1.txt or Messag2.txt in the DS-Win directory "ProgramData\Siemens\DSWin V4\SendMail":

For example change to. +XX[XXX] - XXXXXX:

The wildcard parameter can also be changed in the file "C:\ProgramData\Siemens\Ds-Win V4\config\DSWin_View_config.xml". Should you change it, please make sure that the value in the configuration file is identical to the value in the "Message.txt" file.

Comment: The telephone number is not inserted if this entry contains fewer than two characters. The number of the incoming call is available as soon as "Send Mail" is pressed and replaces the wildcard.

The mail texts are saved in the files *Message1-3.txt* in the DS-Win directory

C:\ProgramData\Siemens\DSWin V4\SendMail. Three different standard texts can be selected for the message with the buttons *Text 1-3*. The standard text displayed can be temporarily deleted by pressing *Delete* to send an eMail with a different text.

eMail Client and Presence Management

Configuration of the eMail Client

3.2.3.1 eMail Type

The eMail transfer method can be defined with "Email type".

3.2.3.2 Defaults

Specify whether the **Subject** line is to be used.

To send an eMail, the sender's eMail address must be entered in the **Sender** field (in this case the attendant console). This entry is used as the sender in the eMail so that the eMail recipient can see who sent the message. This entry must not be a real eMail address, but Microsoft naming conventions must be observed.

An eMail address can be entered in the **BCC** field (optional) to which a copy of every eMail is to be sent by default. This must not be used and is only provided here for information purposes showing who the eMail was sent to, when it was sent and what the contents were.

3.2.3.3 SMTP Server

The screenshot shows the 'Application settings' dialog box with the 'Email Settings' tab selected. The 'Email type' section has four radio buttons: 'SMTP Server', 'SMTP Relay', 'MAPI', and 'Outlook/OLE'. 'Outlook/OLE' is selected. The 'Defaults' section has two checkboxes: 'Subject' (checked) and 'Message' (unchecked). The 'SMTP Server' section has five text fields: 'Hostname' (192.168.1.26), 'Port' (25), 'UserID' (empty), 'Password' (empty), and 'Timeout (ms)' (6000). The 'SMTP Relay' section has one text field: 'Domain (e.g. X.Z.com)' (empty). The 'Email User Interface' section has two radio buttons: 'DSWin Email User Interface' and 'MAPI/Outlook Email User Interface'. 'MAPI/Outlook Email User Interface' is selected. At the bottom, there are three buttons: 'Ok', 'Cancel', and 'Help'.

The name or the IP address of the SMTP host on the network is entered in the **Hostname** field (if necessary, consult your network/SMTP host administrator).

The default **Port** need not normally be modified.

Whether or not the **UserID** has a significance depends on the configuration of the SMTP host. **This field must not be left blank however.** Although SMTP hosts frequently overlook this UserID, an entry must always be present. Please check with the SMTP host administrator to see if a random text (for example "default", "attendant") or a particular user login is necessary. The **Password** only has to be entered here if the SMTP server also expects a password for UserID. The **Timeout** parameter specifies how long the system waits for a DNS response when sending a message before aborting the send attempt.

eMail Client and Presence Management

Configuration of the eMail Client

3.2.3.4 SMTP Relay

SMTP Relay mode can also be used here if the SMTP host is not known or if there is no special SMTP server available. In this case, the **DNS** (Domain Name Server) is used to determine the receiving mail server for every eMail address, and the mail is sent directly to this server. (A task that is normally performed by an SMTP server.) **For this to work, it must be possible to reach the destination computer specified in the eMail address via this DNS.** The IP address of the DNS can be determined in the *DOS box* with the command *IPCONFIG /ALL*. Whether or not this mode works within the network depends on the configuration of the DNS and the eMail server.

3.2.3.5 MAPI/Outlook Email User Interface

The **MAPI** setting facilitates the use of external eMail programs that support the MAPI interface (for example Outlook). In this mode, the current mail settings of the external software are applied (User name, Server etc.).

3.2.3.6 Outlook/OLE

This setting can only be used if an Outlook client is installed on the DS-Win PC. Outlook is then addressed directly via the OLE interface. This may be faster than via the MAPI interface. A choice of user interface is also available here (see under MAPI).

3.3 Presence Management for DS-Win V4

3.3.1 Description of DS-Win Presence Management

This new function does not affect the traditional DS-Win attendant console functions or the interworking with external HiPath applications (AC-Win, BLF).

Presence Management for DS-Win can run with Microsoft Outlook 2003/2007, with Exchange Server 2003 as well as Lotus Domino R8 / Lotus Notes R8.

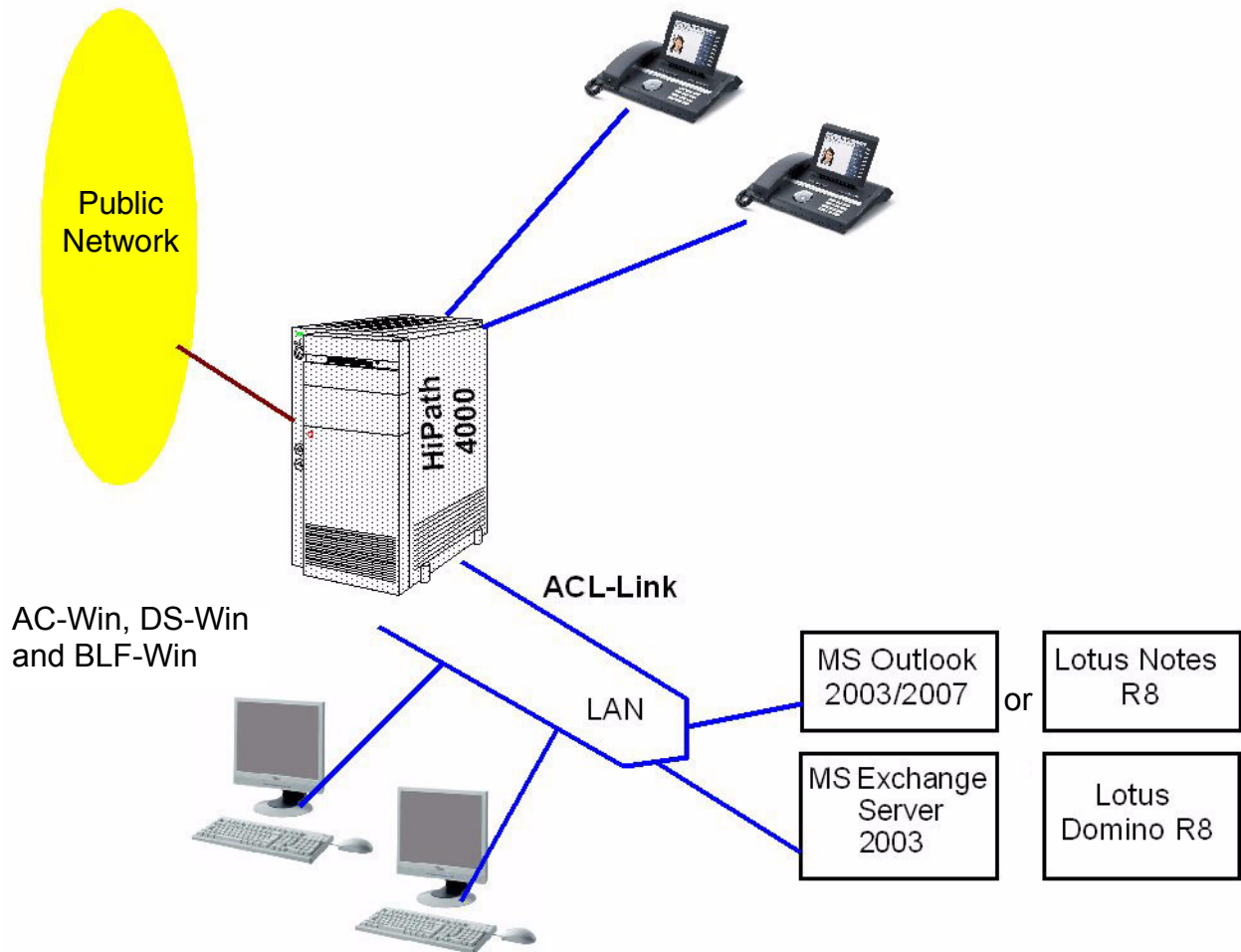


Figure 3-1 Overview of HiPath Applications

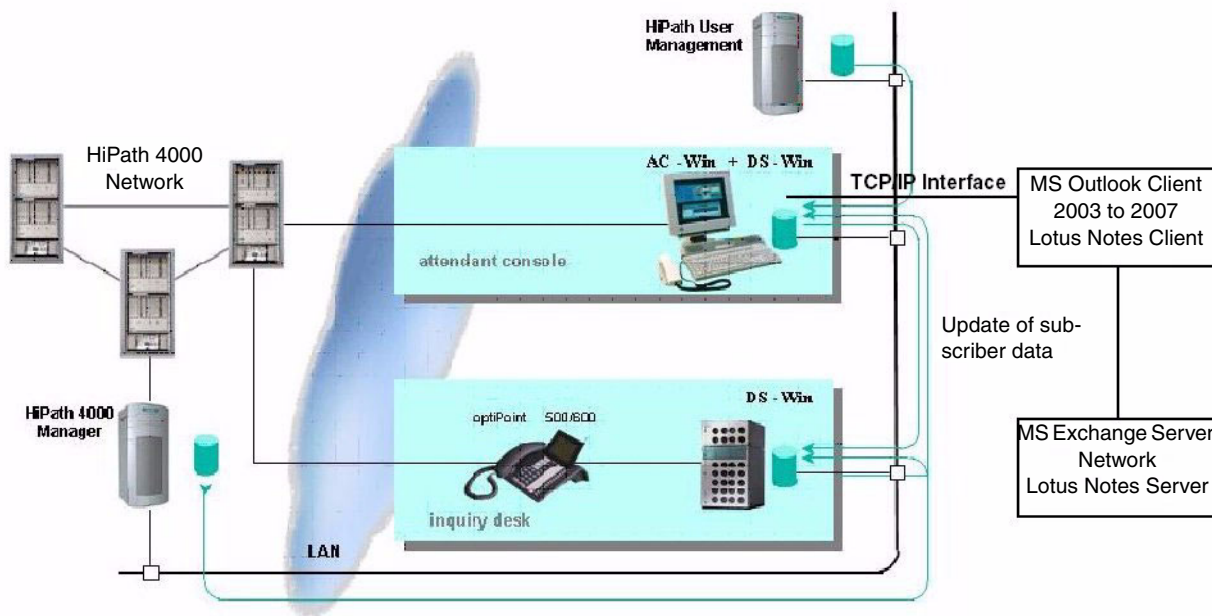


Figure 3-2 DS-Win V4 Configuration Overview

3.3.2 Configuration Requirements

Microsoft Outlook 2007 must be installed on the same PC as DS-Win.

First activate presence management and set the requisite parameters (see Section 2.2.2, “Presence Settings”, on page 2-4).

3.3.2.1 Outlook

Since calendar data for MS Exchange Server (2003) is accessed with Outlook 2007, a mailbox for Outlook should be configured on the mail server (MS Exchange). If the Exchange server is integrated in a network and synchronization between the individual servers is configured, then data retrieval is possible throughout the net.

3.3.3 Description of the »Presence« Window

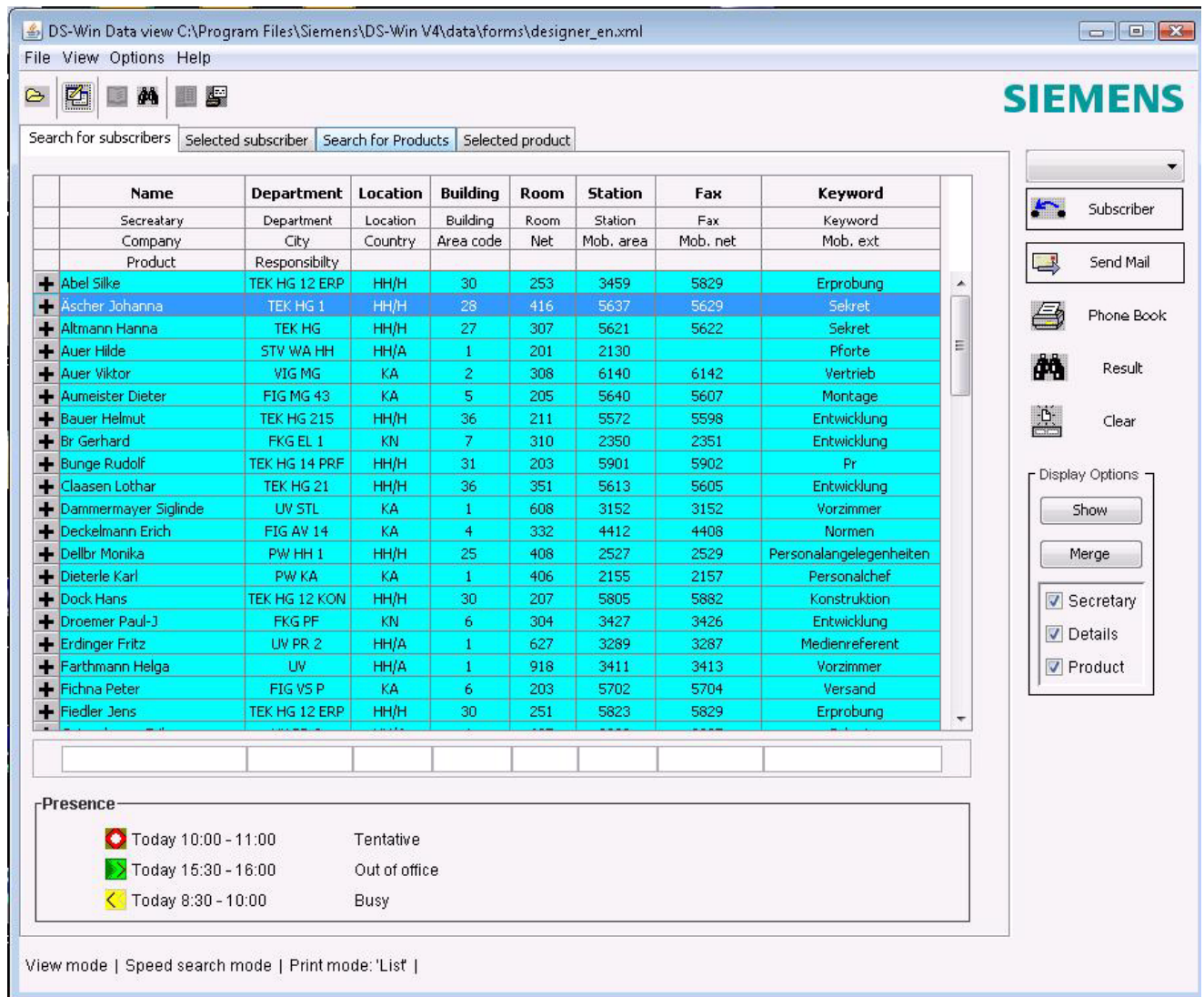


Figure 3-3 The "Presence" window




The "Presence" window can be positioned between the data grid and the search panel, for example. However, this position can change at any time because, like other window elements, this window is created in runtime mode with the DS-Win Designer.

The calendar entries show the presence of the selected user in chronological order (current record: red). As usual, records can be changed using the mouse, arrows or in the Search field, and the data retrieved after a short period of inactivity (see Section 2.2.2, "Presence Settings": **ChangeSelectionmSec**) from Outlook or Lotus.

eMail Client and Presence Management

Presence Management for DS-Win V4

These records are used as label text for the 12 fields in the "Presence" window and displayed in 3 rows and 4 columns. They can have the following values and meanings:

Icon	Date	Time	Status
 No longer actual	3 May	All Day	Tentative
 Actual	Today	8.30-9.00	Busy
 Not yet actual	3 May - 6 May		Out of office

In Lotus Notes, only the "Busy" status is available.

The entries are the three most current entries of the selected user . They normally refer to the present or the future. However, one (or more) entries can in worst case be from the past as well, but only today, if there is no other suitable data for the present or the future.

The display of a past event from today can be important, for example, if a meeting doesn't end on time.

In Outlook, it is possible to make overlapping calendar entries. In such cases, DS-Win shows only one entry; the following priorities apply:

- High: Out of office
- Average: Busy
- Low: Tentative

Identification is performed in Outlook or Lotus Notes; accents can be omitted. As in Outlook, it is only necessary to enter the key portion of a name.

The time is not shown if the status is "Out of office" and applies all day. Instead, only the start time and end time are shown ("All day" means that the start time corresponds to the StartWorkHour constant and the end time corresponds to the EndWorkHour constant. See Section 2.2.2, "Presence Settings"). This process is known as "combining date elements".

For the current date, the date is not shown but rather the text constant "Today".

The text "All day" appears in the Time column if the relevant activity takes all day. The start time corresponds to the StartWorkHour constant, and end time corresponds to the EndWorkHour constant. See Section 2.2.2, "Presence Settings").

Output is to an accuracy of 30 minutes. The entry 8:32-8:45 is shown for example as 8:30-9:00.

If the eMail address field is empty, the FirstName and LastName columns from the subscriber table for the selected record identify the eMail account. If the eMail address field is filled out, however, these entries will be sent instead of the name columns because this information is more unique.

This "Presence" window appears in the following distributed dialog files: German (designer_de.xml), English (designer_en.xml), French (designer_fr.xml), Italian (designer_it.xml), Dutch (designer_nl.xml), Danish (designer_da.xml), Hungarian (designer_hu.xml) and Czech (designer_cs.xml).

You can use the Designer to modify existing DS-Win data view custom dialogs for use with "**Presence Management**".

For information about this, see the "eMail Client Dialog Configuration" chapter in the Designer manual.

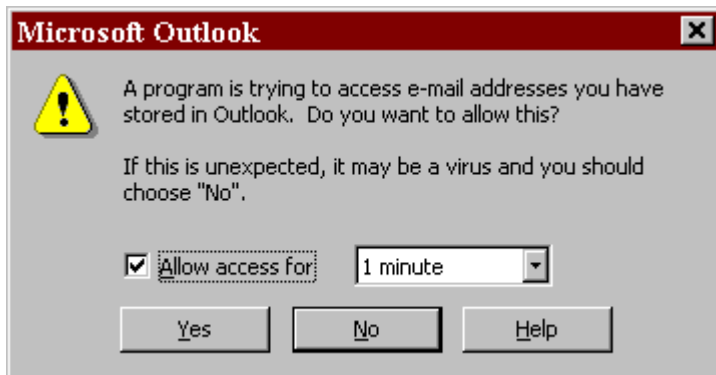
If you no longer need the "Presence" window and need the space for other purposes, proceed as follows:

1. Clear down the database connection.
2. Remove the components described above.

3.3.4 Extreme Situations

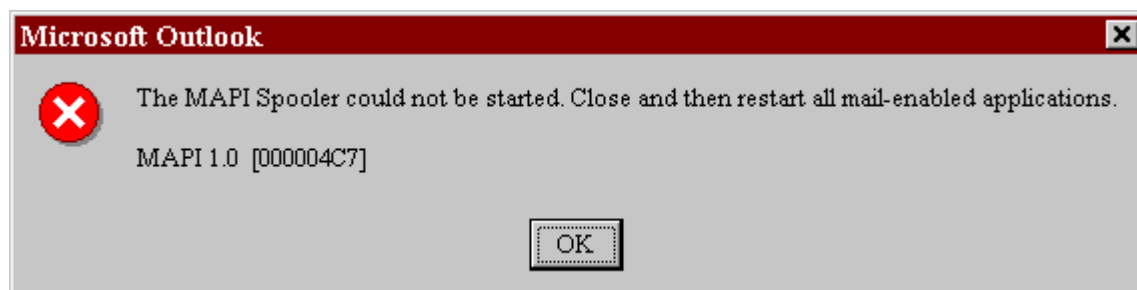
The following windows containing security information appear when installing security patches for Outlook:

This warning is only issued if the security setting is not suppressed. Refer to Abschnitt 3.3.6 for information on how to suppress this setting.



The user should select the maximum time (10 minutes) to minimize disruptions to standard operation. This warning can be deactivated for individual users or user groups in the Outlook server configuration. For further information please ask the specialist staff. Further information on this subject can be found in the Service Manual.

Special handling rules determine how to proceed in exceptional situations, for example if the Exchange Server is not available. In this case, the following message appears:



Follow the instructions. If this does not solve the problem, please contact the specialist staff.

3.3.5 Performance

It takes less than a second to retrieve account data from a local server.

MAPI server data can only be refreshed by logging off and on again. This takes on average 2-3 seconds every 2 minutes (default value for SessionRefreshMin). This process runs in the background of a separate thread. The period of inactivity (default value ChangeSelectionmSec 500 ms.) is preset to prevent excessively quick selection.

A delay time (approx. 5-10 minutes in Outlook 2007 or exit and logoff Outlook) is set for synchronization between the Outlook Calendar update and the updated answer from the Exchange Server. The data is thus not immediately updated when the user creates a new calendar appointment entry. Unfortunately, we have no control over this side effect.

1. In Outlook, select Tools -> Options -> Calendar Options -> Free/Busy Options.
2. Set the value for "Update free/busy information on the server every x minutes" to the minimum value of 1 minute.

3.3.6 Creating Custom Security Settings

Security settings for Outlook users can be individually adapted in the Outlook Security Form. This form is available via Outlook Security Settings (Public Folders). Fill out this form and send it off. You can do this in two ways: you can create a custom security setting that applies to a specific user group or you can create a default security setting that applies to all users who are not included in a custom security setting. When you choose a custom security setting, you do not need to specify any users, you simply set the "Security Group Name" to "Default Security Settings.oft". You will find this file under "C:\Program Files\Siemens\DS-Win V4\Outlook\OutlookSec". Please refer to the file "ReadmeOutlookSecurity.txt" in the same directory to establish how and under which conditions this file can be opened.

Tab 1 in the Outlook Security Form: Outlook Security Settings

Default Security Settings - Discussion

File Edit View Insert Tools Actions Help

Post [Icons]

Outlook Security Settings | Programmatic Settings

	Prompt User	Automatically approve	Automatically deny
When sending items via Outlook object model:	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
When sending items via CDO:	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
When sending items via Simple MAPI:	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
When accessing the address book via Outlook object model:	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
When accessing the address book via CDO:	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
When resolving names via Simple MAPI:	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
When accessing address information via Outlook object model:	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
When accessing address information via CDO:	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
When opening messages via Simple MAPI:	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
When responding to meeting and task requests via Outlook object model:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
When executing Save As via Outlook object model:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
When accessing the Formula property of a UserProperty object in the Outlook object model:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
When accessing address information via UserProperties.Find in the Outlook object model:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Close

Tab 2 in the Outlook Security Form: Programmatic Settings

Example: You can create a Power Users item that contains a list of members and the custom settings for this group. User names are stored in the Members box of the form and settings are stored in a variety of user-defined Outlook fields. Security features that you can configure include the following: attachment security, the Outlook Object Model Guard, the Simple MAPI guard, and the file extensions contained in the Level 1 or Level 2 lists for attachment security.

The following two windows show the minimum settings required to run DS-Win V4.

DS-Win Applikation - Outlook Security Form

File Edit View Insert Tools Actions Help

Outlook Security Settings | Programmatic Settings

☐ Default Security Settings for All Users ☒ Security Settings for Exception Group

Security Group Name:

Members:

Warning! Lowering any of the default security settings may increase your risk of virus execution and/or propagation. Use caution and read the documentation before modifying these settings.

Miscellaneous Attachment Settings

- ☐ Show level 1 attachments
- ☐ Do not prompt about level 1 attachments when sending an item
- ☐ Do not prompt about level 1 attachments when closing an item
- ☐ Allow in-place activation of embedded OLE objects
- ☐ Show OLE package objects

Level 1 File Extensions

Users will not have access to these attachments.

Add:

Remove:

Example: "TXT;ZIP;HTML;BMP"

Level 2 File Extensions

Users can save but not open these attachments in Outlook.

Add:

Remove:

Miscellaneous Custom Form Settings

	Prompt User	Automatically approve	Automatically deny
When executing a custom action via Outlook object model:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
When accessing the ItemProperty property of a control on an Outlook custom form:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

eMail Client and Presence Management
Presence Management for DS-Win V4

DS-Win Applikation - Outlook Security Form

File Edit View Insert Tools Actions Help

Outlook Security Settings Programmatic Settings

	Prompt User	Automatically approve	Automatically deny
When sending items via Outlook object model:	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
When sending items via CDO:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
When sending items via Simple MAPI:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
When accessing the address book via Outlook object model:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
When accessing the address book via CDO:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
When resolving names via Simple MAPI:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
When accessing address information via Outlook object model:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
When accessing address information via CDO:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
When opening messages via Simple MAPI:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
When responding to meeting and task requests via Outlook object model:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
When executing Save As via Outlook object model:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
When accessing the Formula property of a UserProperty object in the Outlook object model:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
When accessing address information via UserProperties.Find in the Outlook object model:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Close

Index

A

Altering sort settings 2-18
 Application areas 1-1
 Application Settings 2-2

B

Button 2-12

D

Data
 Searching 2-13
 Data View 2-1
 Database 1-2
 Deleting search criteria 2-18
 Dial functions 1-2
 Displaying Detailed Data 2-15

E

eMail client 3-1, 3-2, 3-3
 eMail type 3-6
 Export 1-3

H

HDMS 1-3

I

Icons 2-10
 Import 1-3

M

MAPI 3-1
 Menu 2-10
 Database 2-11
 File 2-11
 Help 2-11
 Options 2-11
 View 2-11
 Menu bar 2-10

O

OLE 3-1, 3-8
 Outlook 3-1, 3-8
 Security settings 3-15

P

Presence management 3-1, 3-9
 Configuration requirement 3-10
 Settings 2-4
 Print 1-2
 Printing results 2-18

R

Records
 Editing 2-20
 Navigator 2-21
 Result search 2-13

S

Search method 2-13
 Search modes 1-2
 SMTP 3-2
 SMTP Relay 3-8
 SMTP server 3-1, 3-6
 Speed search 2-13
 Standard screen 2-10
 Submenu 2-11

T

Toolbar 2-10

U

User interface 1-2

V

Viewing search results 2-14

